Contacts

Whom to Contact for Assistance			
Contact the Flexible Benefits Vendors	Contact GaBreeze	Contact the Entity	
 Benefit questions ID cards Claims status Claims appeals Help finding a network provider 	 Eligibility and enrollment questions/changes (QLEs) Premiums questions Enrolling or removing dependents Password reset/access to GaBreeze Eligibility appeals 	 Updating your contact details (non-Team Works) Leave Without Pay questions Payroll questions 	

Benefit Type	Name & Contact Information	Website
Dental Insurance	Cigna DPPO and DHMO 888-764-0099 (24/7, 365 days a year)	cigna.com
Vision Care	Anthem Blue Cross Blue Shield (Anthem) 855-556-4844 Monday-Saturday, 7:30 a.m. to 11 p.m. ET Sunday, 11 a.m. to 8 p.m. ET	anthem.com
Flexible Spending Accounts	HealthEquity/WageWorks 877-924-3967 Monday-Friday, 8 a.m. to 8 p.m. ET	learn.healthequity.com/doas
Employee, Spouse, Child Life Insurance and Accidental Death and Dismemberment	MetLife 877-255-5862 Monday-Thursday, 8 a.m. to 8 p.m. ET Friday, 8 a.m. to 5 p.m. ET	metlife.com/info/georgia
Disability Insurance	The Standard 888-641-7186 Monday–Friday, 8 a.m. to 8 p.m. ET	sites.standard.com/edu/state- georgia/80731 standard.com
Critical Illness, Accident, Hospital Indemnity, and Cancer Insurances	Voya 844-262-6042 Monday-Friday, 9 a.m. to 8 p.m. ET	presents.voya.com/EBRC/ stateofgeorgia
Long-Term Care	Unum 888-SOG-FLEX (888-764-3539) Monday-Friday, 8 a.m. to 8 p.m. ET	unuminfo.com/sog
Legal Benefits	MetLife Legal Plans 800-821-6400 Monday-Friday, 8 a.m. to 8 p.m. ET	metlife.com/info/georgia legalplans.com
GaBreeze Benefits Center	GaBreeze 877-342-7339 Monday-Friday, 8 a.m. to 5 p.m. ET	GaBreeze.ga.gov



