

**FLEXIBLE BENEFITS PROGRAM**

**PHONE DIRECTORY**

**Who to Contact for Assistance**

**Contact the Flexible Benefits Vendors**

- Benefit questions
- ID cards
- Claims status
- Claims appeals
- Help finding a network provider

**Contact GaBreeze**

- Eligibility and enrollment questions/ changes (QLEs)
- Premiums questions
- Enrolling or removing dependents
- Password reset/access to GaBreeze
- Eligibility Appeals

**Contact the Entity**

- Updating your contact details (non-Team Works)
- Leave Without Pay questions
- Payroll questions

BENEFIT TYPE	NAME & CONTACT INFORMATION	WEBSITE
Dental Insurance	Cigna DPPO and DHMO 1-888-764-0099 (24/7, 365 days a year)	<a href="http://www.cigna.com">www.cigna.com</a>
Vision Coverage	Anthem Blue Cross Blue Shield (Anthem) 1-855-556-4844 (7:30 a.m. – 11:00 p.m. M-Sat, ET) (11:00 a.m. – 8 p.m. Sun, ET)	<a href="http://www.anthem.com">www.anthem.com</a>
Employee, Spouse, Child Life, Insurance and Accidental Death and Dismemberment	MetLife 1-877-255-5862 (8:00 a.m. – 8:00 p.m. ET, M-TH) (8:00 a.m. – 5:00 p.m. ET, Friday)	<a href="http://www.metlife.com/georgia">www.metlife.com/georgia</a>
Flexible Spending Accounts	HealthEquity   WageWorks 1-877-924-3967 (8:00 a.m. – 8:00 p.m., ET, M-F)	<a href="https://member.my.healthequity.com">https://member.my.healthequity.com</a>
Disability Insurance	The Standard 1-888-641-7186 (8:00 a.m. – 8:00 p.m., ET, M-F)	<a href="http://www.standard.com">www.standard.com</a>
Long-Term Care Insurance	Unum 1-888-SOG-FLEX (1-888-764-3539) (8:00 a.m. – 8:00 p.m., ET, M-F)	<a href="http://www.unuminfo.com/sog">www.unuminfo.com/sog</a>
Critical Illness Insurance	Aflac 1-800-433-3036 (8:00 a.m. – 8:00 p.m., ET, M-F)	<a href="http://www.aflacgroupinsurance.com">www.aflacgroupinsurance.com</a> <a href="http://www.doas-specifiedillness.com">www.doas-specifiedillness.com</a>
Legal Insurance	MetLife Legal Plans 1-800-821-6400 (8:00 a.m. – 8:00 p.m., ET, M-F)	<a href="http://www.legalplans.com">www.legalplans.com</a>
GaBreeze Benefits Center	GaBreeze 1-877-342-7339 (8:00 a.m. – 5:00 p.m., ET, M-F)	<a href="http://www.GaBreeze.ga.gov">www.GaBreeze.ga.gov</a>